

## EMC GROUP GEELONG: GIFT VOUCHERS

### TERMS AND CONDITIONS

1. EMC Group Geelong gift vouchers are valid only at the following EMC Group branches:  
Wah Wah Gee, Geelong  
Wah Bah, Geelong  
Edge, Geelong  
Dennys Kitchen, Geelong  
Lambys Tavern, Geelong
2. EMC Group Geelong gift vouchers cannot be used for payment of entry to Lambys Tavern on any occasion.
3. EMC Group Geelong gift vouchers cannot be redeemed for cash.
4. No cash refund is available on any EMC Group Geelong gift vouchers.
5. EMC Group Geelong gift vouchers are considered to be cash and as such any lost, defaced or mutilated gift vouchers will not be replaced, refunded or redeemed.
6. Purchases exceeding available balance require the difference to be paid via another method by the redeemer.
7. EMC Group Geelong gift voucher validation is required by authorized personnel only.
8. The name and email address provided by the purchaser at point of purchase is recorded for the potential need of contacting the purchaser regarding the transaction. These recordings may then be contacted by the EMC Group Geelong branches for future marketing purposes.
8. In the event of dispute, the decision of EMC Group Geelong is final.
9. EMC Group Geelong reserves the right to amend these terms and conditions without prior notice.

### SHIPPING AND DELIVERY POLICY

1. We deliver products Australia-wide using Australia Post, however we do NOT currently accept International delivery requests.
2. We have three shipping and delivery options available for you to choose from: standard, registered or express. Each option is outlined below:
  - 2a. Standard postage includes an estimated delivery time of up to 6 business days within Victoria, and 5-10 business days elsewhere within Australia.
  - 2b. Express postage includes a tracking number to track your item, with an estimated delivery time of 2-3 business days within Victoria or major capital cities within Australia. Additional time may apply for other locations within Australia.

### TRANSACTION CURRENCY

1. All transactions are processed in AUD.

### CUSTOMER SERVICE POLICY

1. EMC Group Geelong is committed to providing exceptional customer service and quality products. We endeavor to make sure that all products listed on our website are currently in stock and pricing is true and correct.
2. In the event that an ordered item is not available or we are unable to fulfil your order, we will notify you within 3 business days to arrange an agreeable alternative item, a backorder or a full refund.

### REFUND POLICY

1. Please choose carefully. We do not give refunds if you simply change your mind or make a wrong decision. The only circumstances allowing a refund or exchange are if the goods are faulty, have been wrongly described or are different to the product purchased on the website.

## SECURITY POLICY

1. When purchasing from EMC Group Geelong, your financial details are passed through a secure server. More information and security guarantee: <https://www.braintreegateway.com/merchants/jnwf7s8r9xfvnb8q/verified>. If you have any questions regarding our security policy, please contact us.

## WEBSITE TERMS OF USE

1. Any use of the websites hosted by the following domains (EMC Group Geelong) signifies your agreement to the Terms of Use / Disclaimer:

[www.emcgroupgeelong.com.au](http://www.emcgroupgeelong.com.au)  
[www.wahwahgee.com.au](http://www.wahwahgee.com.au)  
[www.wahbah.com.au](http://www.wahbah.com.au)  
[www.edgegeelong.com.au](http://www.edgegeelong.com.au)  
[www.dennyskitchen.com.au](http://www.dennyskitchen.com.au)  
[www.lambys.com.au](http://www.lambys.com.au)

## DISCLAIMER

1. We endeavour to keep all information contained on the EMC Group Geelong websites up-to-date. However, prices, listings, articles and other information are subject to change and are for informational purposes only. EMC Group Geelong assumes no responsibility for errors or omissions noted on the aforementioned websites. Please verify all information via email or by telephone.

## TRADEMARKS

1. Publications, products, company names, content, graphical elements or services referenced used herein or on the site are exclusive trademarks of their respective owners, and any use of trademarks is strictly prohibited without the expressed permission of their owners.

## LINKS TO THIRD PARTY WEBSITES

1. EMC Group Geelong websites may contain hyperlinks to websites operated by parties other than those within EMC Group Geelong. EMC Group Geelong does not control such websites and is not responsible for their content. Inclusion of hyperlinks to such websites does not imply any endorsement of the material on such websites or any association with their operators.

## LIMITATION OF LIABILITY

1. Neither EMC Group Geelong nor any of its directors, employees or other representatives, or the developer, Internet Service Provider or carrier of the website, will be liable for damages arising from or in connection with the use of EMC Group Geelong websites. This is a comprehensive limitation of liability that applies to all damages of any kind, including (without limitation) compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties.

## INDEMNITY

1. You agree to indemnify and will keep EMC Group Geelong (and its related bodies corporate, personnel, servants and agents) indemnified against any claim, demand, injury, damage, loss, expense, cost or liability (whether direct or indirect) made against or suffered by EMC (or its related bodies corporate, personnel, servants and agents) in connection with your use of the Online Content, your breach of these Terms of Use or your breach of any rights of third parties.